Dear Student,

We are very excited to have you living on campus with us this Fall at U of U at Block 44! We realize that living in Temporary Housing leaves you with a lot of questions and we will do our best to answer them in this welcome letter. Here is some useful information to support you upon your arrival to campus.

**Living at the Guest House Temporarily**

**Amenities at the UGH:**

- You will be sharing a double room with a student of the same gender.
- You are provided a 150 Block meal plan while staying at the Guest House, continental breakfast at the Guest House is also available to you.
- Your room will be cleaned every third day. This includes changing linens, taking out the garbage and cleaning the bathroom.
- Amenities of the Guest House include continental breakfast, TV in each room, lounge, mini refrigerator/microwave, coffee maker and internet access (via UConnect or UGuest. This is a wireless connection). If you need help with your internet connection, the Guest House front desk staff will be able to assist you.
- You are able to do laundry both at the Guest House (coin operated machines onsite) or for free in Gateway Heights 806 and 807 laundry rooms (you will have access to this building on your UCard). You will also be able to use the work out facilities in the Guest House.
- HRE Support: If you need assistance or have a question, HRE is here to support you.
  - Between the hours of 8am – 5pm: Call Heather McCarthy (Area Coordinator) 801-587-2910
  - Between the hours of 5pm – 7am: Call a Community Manager 801-718-9450
- Your Area Coordinator and Community Managers are here to help you connect with others and acclimate to your time at the U. They are a great resource and will be around throughout the entire opening weekend (and beyond) to help in any way possible! Your Community Managers are: Bryan Luu, Elaine Ong, and Doug Marley.
- Additionally, there will be an informational **mandatory meeting** for all residents in the Guest House and the University Marriott Park Hotel. These meetings will be held during the following times:
  - August 16: City Creek Room, 5:30pm (Guest House)
- Parking at UGH: There is no parking at the UGH lots. You have the following options:
  - H pass, 5 day passes: Chapel, Theater

**Living at the University Marriott Park Hotel Temporarily**

**Amenities at the UMPH:**

- You will be sharing a double room with a student of the same gender.
- You are provided a 150 Block meal plan while staying at the UMPH. Meals before August 16\textsuperscript{th} will be Dining Dollars, meals after August 16\textsuperscript{th} will be Block 150. Use your Ucard.
- Your room will be cleaned every day. This includes changing linens (every third day), taking out the garbage and cleaning the bathroom.
- Amenities of the UMPH include fitness center, two onsite restaurants, and a full service Starbucks. In the lobby, there is also WIFI, as well as a microwave in the marketplace (open 24 hours a day). There is a TV in each room, mini refrigerator, and a coffee maker. If you need help with your internet connection, the Guest House front desk staff will be able to assist you.
• You are able to do laundry for free in Gateway Heights 806 and 807 laundry rooms (you will have access to this building on your UCard).
• There will be an informational **mandatory meeting** for all residents in the University Marriott Park Hotel. These meetings will be held during the following times:
  o August 16th: University Marriott Park Hotel, 7:30pm, Ballroom 2
• Parking: There is free self-parking at the UMPH

**Meal Plan:**

• You are being given a temporary meal plan to use during your temporary housing stay. Please note that if you are staying at the University Guest House, a continental breakfast is provided and included in your stay. If you are staying at the University Marriott Park Hotel, no breakfast is included with your stay.
• To use your meal plan: Meals will be loaded onto your UCard during your stay. Before the 16th, these will be in the form of Dining Dollars. After the 16th these will be in the form of a Block 150 plan. We encourage you to pay particular attention to the hours of operation of the various dining locations you can utilize during your temporary housing stay, as they will be different than regular operating hours during the Fall or Spring semesters.

**Thursday, August 2nd- Wednesday, August 15th:**

**Peterson Heritage Center (PHC):**

• Monday, August 6th- Wednesday August 15th:
  o Wednesday 8th Dinner 5pm-6:30pm
  o Thursday 9th Lunch 11:30am -1pm / Dinner 5pm-6:30pm
  o Friday 10th Dinner 5pm-6:30pm
  o Saturday and Sunday, August 11th & 12th: **CLOSED**
  o Monday 13th Dinner 5pm-6:30pm
  o Tuesday 14th Lunch 11:30am-1pm
  o Wednesday 15th Lunch 11:30-1pm / Dinner 5pm-6:30pm

**MHC Market**

• Monday – Friday 8:00 a.m. - 8:00 p.m.
• Saturday and Sunday (August 11th & 12th): 10:00 a.m. – 5:00 p.m.
• Starting, August 16th: Open 24 Hours (7 Days a Week)

**Lassonde Miller Café**

• C-store only – Grill not open
• Monday – Friday 8:00 a.m. - 5:00 p.m.
• Saturday and Sunday (August 11th & 12th): 10:00 a.m. – 8:00 p.m.
• Starting, August 16th: Open 24 Hours (7 Days a Week), Grill opens again

**Staff Professional Assistance:**

Should you need assistance during your Temporary Housing Stay, call your Block 44 Community Manager. Hours are 5pm-7am, and on the weekends 801-718-9450. Your Community Managers are Elaine Ong, Doug Marley, and Bryan Luu. They will provide the following services:

• Invitation and directions to programs in Heritage Commons Area
• Help with roommate issues
• Developing connections with others
• Answering questions about the University of Utah
• Answering questions about Housing and the Residential Experience
• Provide academic/personal assistance
• Emergency assistance can be obtained 24 hours a day by calling 801-249-7347
• If you need assistance between the hours of 8am – 5pm, please reach out to your Area Coordinator, Heather McCarthy by calling 801-587-2910 or by emailing hmccarthy@housing.utah.edu

Student Life:

• Since you are a member of the on campus community, we encourage you to participate in all of the programs that are taking place on campus.
• Please see all of the Week of Welcome programs at the following link http://www.orientation.utah.edu/welcome/
• Also consider getting involved in the Residence Halls Association (RHA). More information can be found on this student group at http://www.rha.utah.edu/
• You are able to access your classes either by the shuttle stop that will stop just south of the Guest House (http://www.parking.utah.edu/shuttles/index.html) or you are able to walk to classes via Legacy Bridge.
• There is not a regular shuttle form University Marriott Park Hotel to the Peterson Heritage Center. However, the following alternative options exist:
  • Hospital On-Demand- Students can request a shuttle from Orthopedic center to HSEB from 6:00 a.m. to 6:00 p.m. by calling 801-581-4189 or by visiting www.uofbus.com
  • Purple and Green Campus Shuttles, as well as UTA 228 provides service from Research Park to main campus.
  • There will be a special Move In Weekend Shuttle on Thursday, August 16th from the University Marriott Park Hotel. The shuttle will take people to and from the Marriott to the Opening Movie Night. There will also be a shuttle taking people to and from Club PHC on Saturday, August 18th. Talk to your CM for details!

Questions, Checking Out and Moving:

• Checking Out from UMPH and moving to the UGH: If you are checking out from the Marriott and moving to the University Guest House (on August 19th or August 20th): Check out between 7am – 11am with HRE in the Main Lobby. You may leave your two bags of luggage with HRE staff and your things will be waiting for you at the Guest House when you check in to that hotel later that day.
• Checking Out from the UGH and moving to Block 44 (August 30th): Check out between 7am – 11am with HRE in the lobby. You may leave your two bags of luggage with HRE staff and your things will be waiting for you at Block 44 when you arrive.
  o After you check out from the UGH, please check into Block 44 between 11am-1pm.
• If you have questions about your room assignment or your move, please contact the HRE Central Office at 801-587-2002 or via email info@housing.utah.edu

Expectations:

• Please be sure to keep your room clean. A cleaning fee will be applied if excess cleaning needs to take place.
• Any damages to the room will be at the expense of the student(s) occupying the room.
• Long distance calls will not be permitted from the room phone (except with a calling card).
• Please observe the quiet hours of 9pm-9am.

For more information, please check the FAQ’s & Block 44 Updates page: https://housing.utah.edu/moving-in-out/block44/
If you have any questions, please contact our office.

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